

Village of Elkton's new garbage company

EMTERRA  
Environmental USA

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Emterra Environmental USA Corp. — Company that bought Richfield Equities  
on 11-07-2012

Corporate Office  
1606 Webster Road  
Flint, MI 48505

#### Contact Information

- General Manager, Etienne (ET) Paradis  
Cell 289-696-5043
- Operations Manager, Fred Longtine  
Phone 810-667-4885 ext 1017  
Cell 810-691-1429
- Customer Care Center – P: 877-609-6753 F: 810-667-4090
  - 1) All requests for service should be forwarded to our Customer Care Center
  - 2) Hours of Operation : M-TH 8:00am ---5:00pm , F 8:00am – 4:00pm
  - 3) After hour calls are forwarded to our answering service. Priority calls are forwarded to management.
- Operations & Dispatch Center P 810-396-1014
  - 1) Dispatch & Customer Service Coordinators:
    - Cindy Longtine P: 810-667-4885 ext 1016
    - Darlene Dondineau P: 810-667-4885 ext 1014
  - Health & Safety Compliance Manger, Fred Vezzetti P 810-459-1720
- Billing & Accounting Department P: 877-609-6753
  - Bonnie Beacock P:810-667-4885-ext 1002